



# Building Performance Data for Operators: What Can Work

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ASHRAE Winter Meeting

New York City, January 23, 2008

Seminar 89, sponsored by TC 01.05 Computer Applications



# Feedback Concepts

## Man-Machine Interaction in Building System Monitoring and Performance Improvement

- Human Factors engineering – operating a building becoming more like flying a plane
- Provide an effective supervisory function over automated processes
- Avoid Information Overload
- Use Energy as a Key Success Factor
- Enable “drill-down” and multi-variate analysis



# Changing Landscape of Metering and Data Acquisition

- Digitalization
- Data interoperability
- Wireless
- Web-based viewing
- **New technology makes new forms of data acquisition and monitoring feasible**

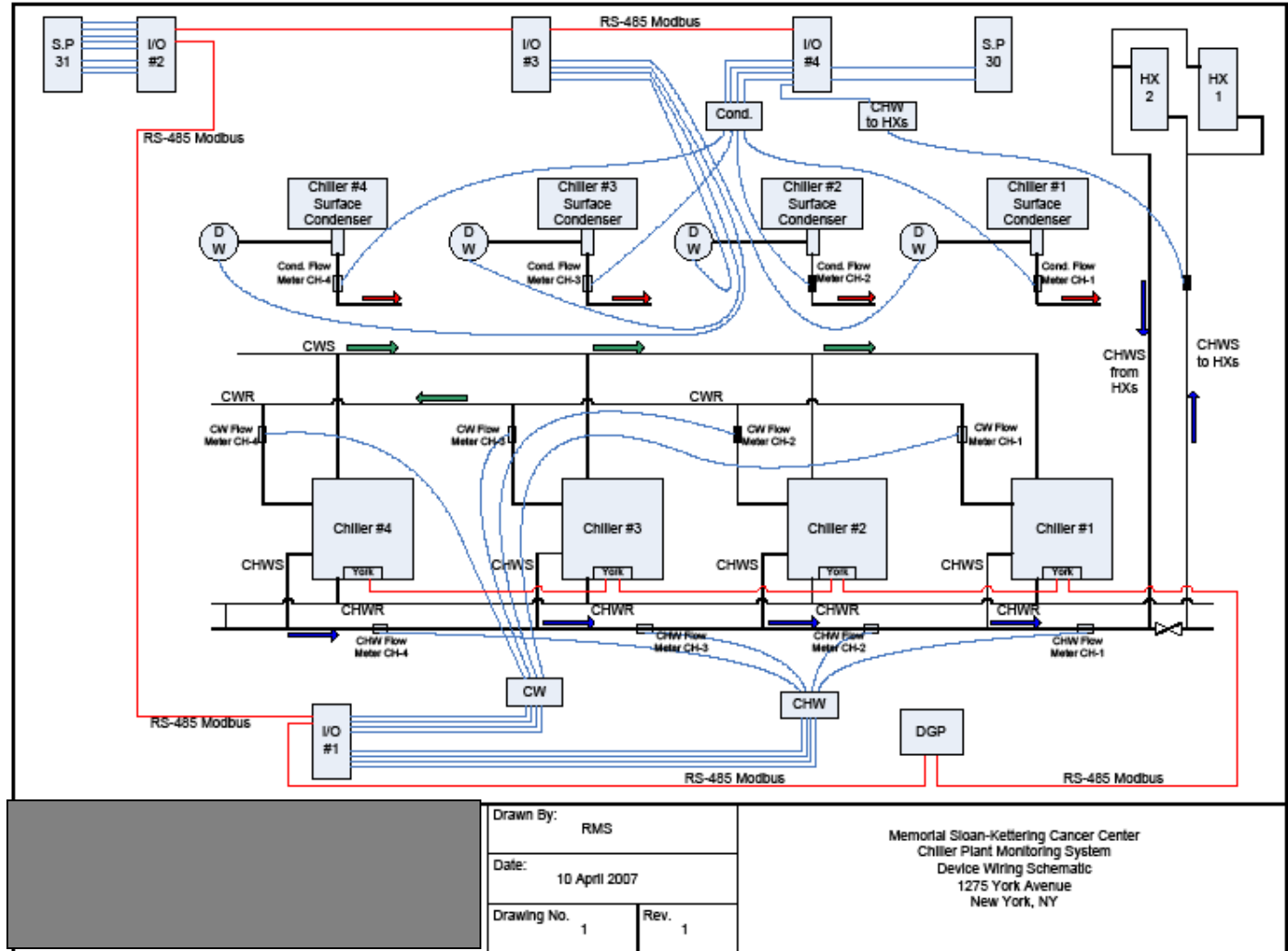


# Case Study of a Chiller Plant

- Memorial SloanKettering Cancer Center in New York City
- Multi-building campus, 1.17 million square feet
- 6,000 ton steam-turbine chiller plant
  - Primary, secondary and tertiary pumped loops
  - > \$4 million in annual steam cost
- Operational Improvement from a retrofitted Monitoring System that makes Key Performance Data available to Operators

# Monitoring System Overlay

- Added flow points (13)
- temperatures from BAS
- Stand-alone monitoring system
- Remote support with full viewing
- \$167,000 in capital cost + \$50,000 annual

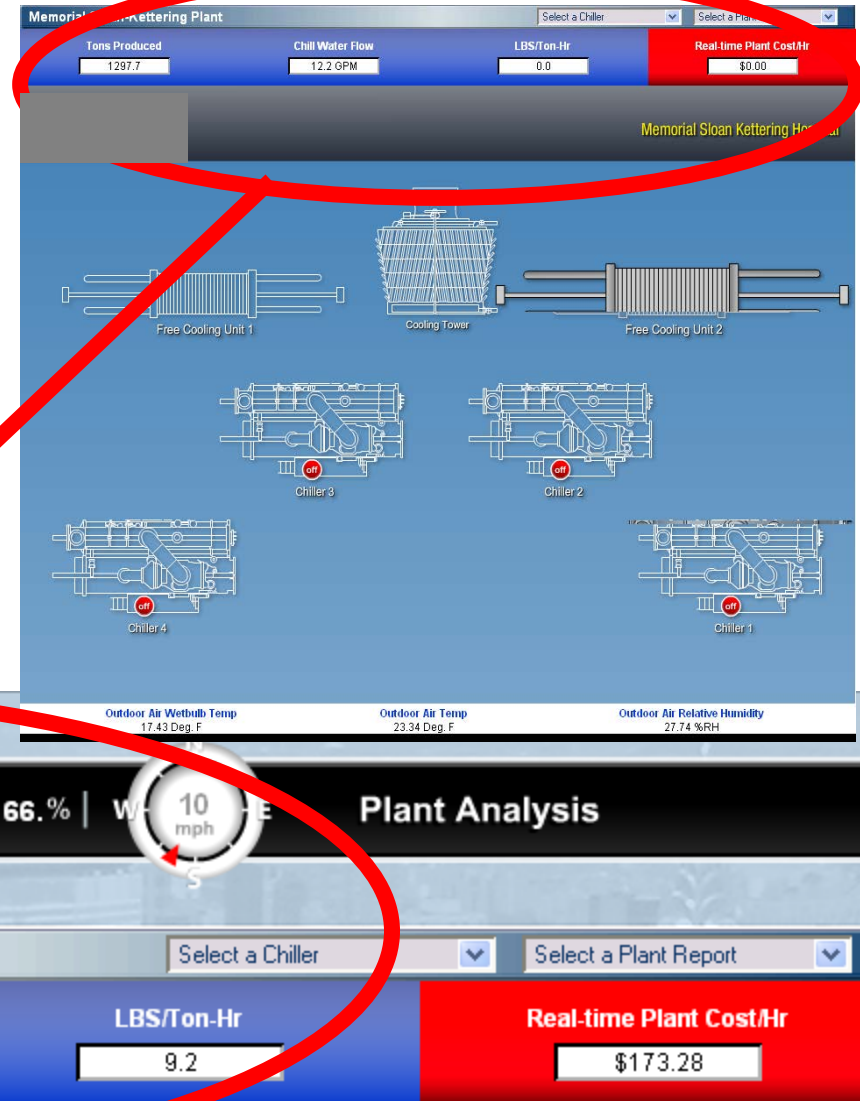


# Entry Screen - Key Data Impossible to Miss

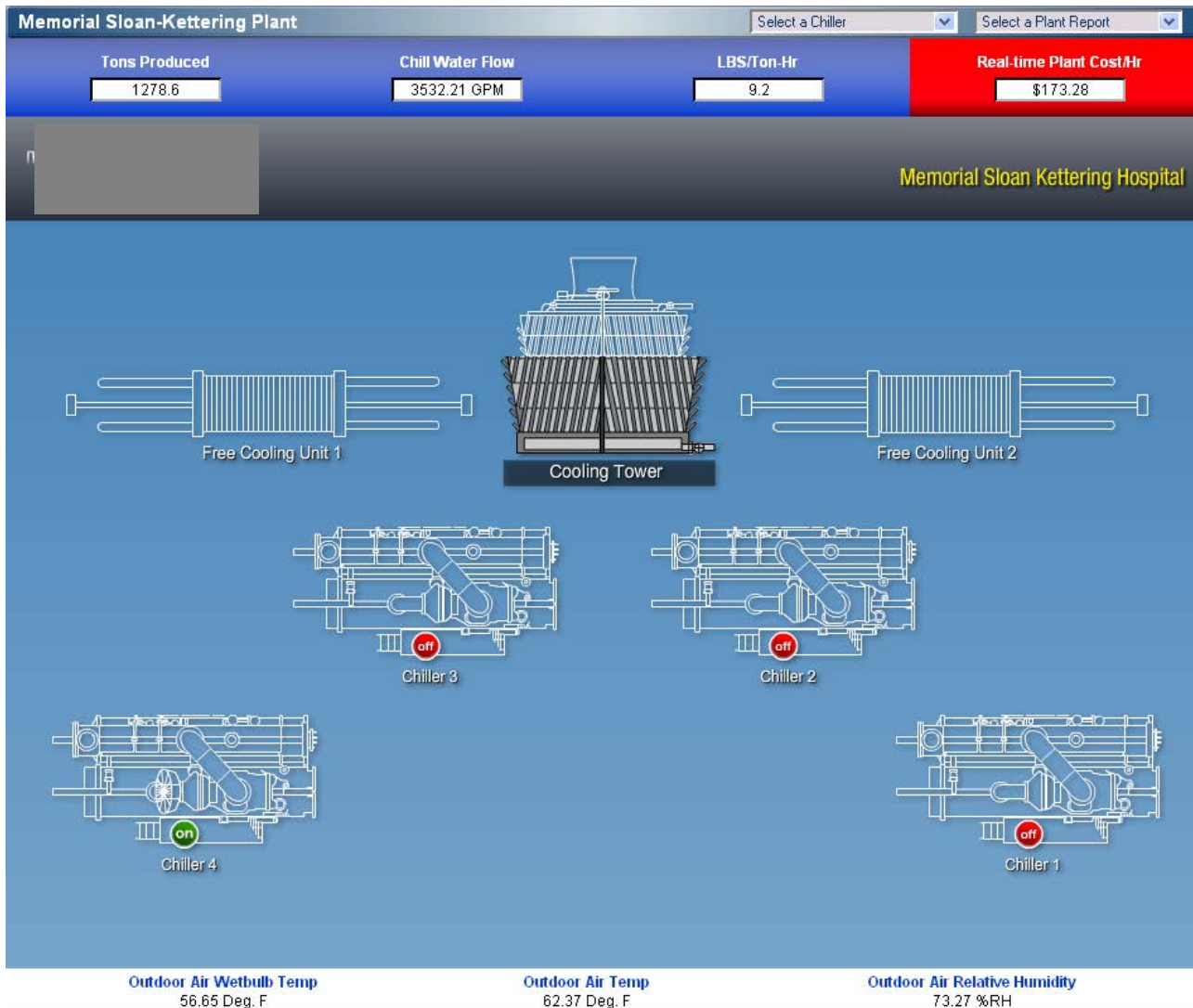
Key current performance data in easy format

New reads: tons and steam flow, steam rate

Operators readily see key performance outcomes – gain new awareness of priorities



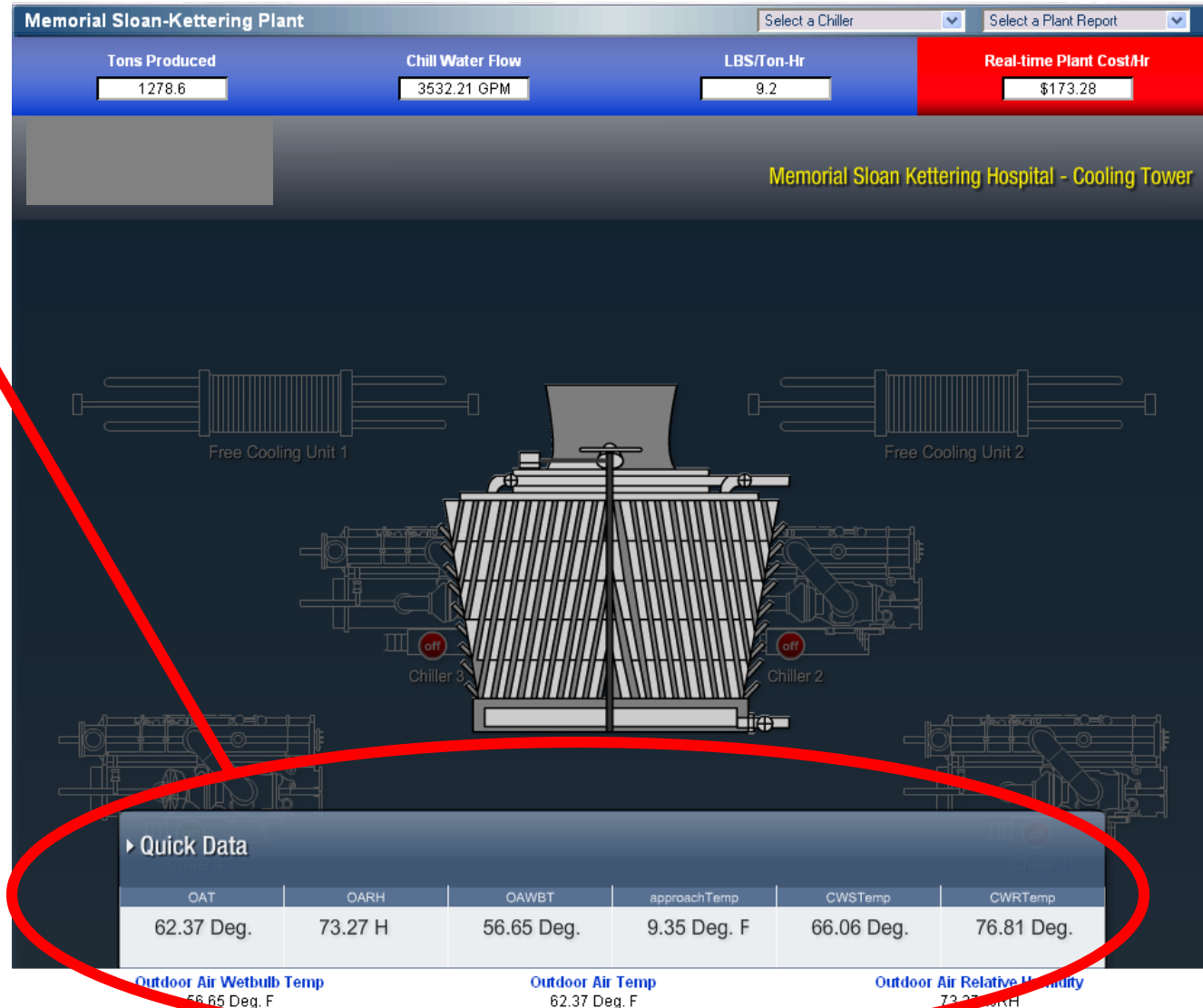
# Easy “drill-down” to next level



- Click on icon to select component for further data

# Again, key data in easy format

- Pre-configured data output
- Next level allows configurable data





# “Drill-down” via Selectable Multivariate Data

- Easy selection from drop-down “pick-list”
- Allows specification of time period for review

The screenshot displays a building management system interface. At the top, there is a navigation bar with links for "Need Help?", "Systems", and "Related Links". Below this, a weather widget shows "55° F | RH 66% | W 10 mph" and a compass. The main content area features a navigation breadcrumb "Memorial Sloan-Kettering > Chiller Plant" and a "Recommendations" section with a clipboard icon and the text "No recommendations to make at this time." A map is visible in the bottom left corner. On the right side, there is a vertical navigation pane labeled "utilivisor image navigation". The central focus is a navigation menu with two dropdown menus. The first dropdown, labeled "1", contains the text "Please select a level 2 from the list" and is circled in red. The second dropdown, labeled "2", contains the text "Please select a shortcut from this list". Below these dropdowns, there are several buttons for different system components: "Chiller 1", "Heat Exc 1", "Chiller 2", "Heat Exc 2", "Chiller 3", "Cooling Tower", "Chiller 4", and "Plant".

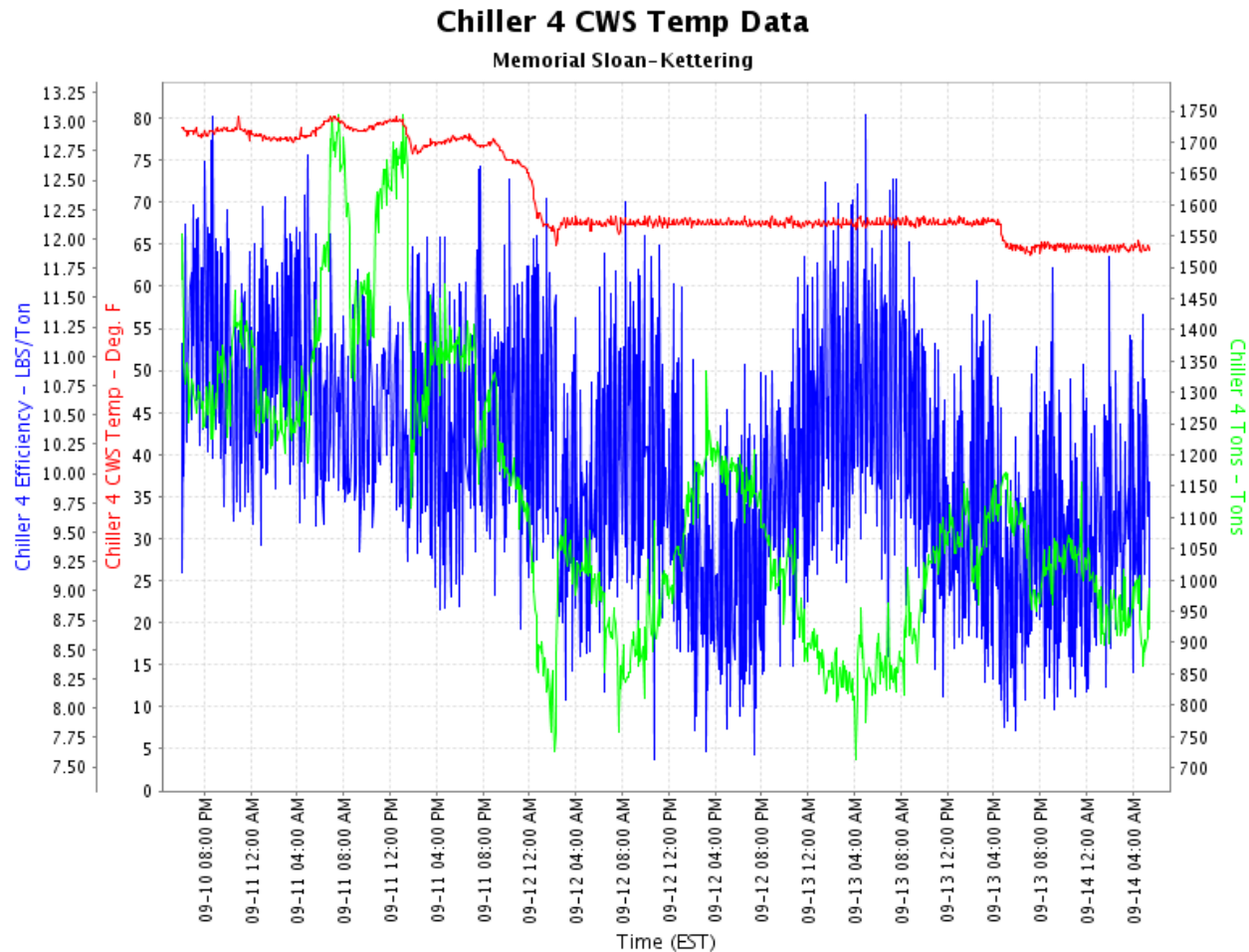
# Selectable Multivariate Data

- Rich data available for “drill-down”

Level 3	Point	Value	Timestamp
<i>Chiller 4 Status</i>	<i>Chiller 4 Status</i>	ON	01-08 12:15 PM
<i>Chiller 4 Tons</i> <i>Multipplied Set Point</i> ◦ Chiller 4 CHW Flow ◦ <i>Chiller#4 CHW Delta T Alarm Setup</i>	<i>Chiller 4 Tons</i>	1228.76 Tons	01-08 12:15 PM
<i>Chiller 4 Stm Flow</i>	<i>Chiller 4 Stm Flow</i>	8899.0 LBSStm	01-08 12:15 PM
<i>Chiller 4 Efficiency</i>	<i>Chiller 4 Efficiency</i>	7.24 LBS/Ton	01-08 12:15 PM
<i>Chiller 4 CHW Flow</i>	<i>Chiller 4 CHW Flow</i>	3389.7 GPM	01-08 12:15 PM
<i>Chiller 4 CHWS Temp</i>	<i>Chiller 4 CHWS Temp</i>	44.3 Deg. F	01-08 12:15 PM
<i>Chiller 4 CHWR Temp</i>	<i>Chiller 4 CHWR Temp</i>	53.0 Deg. F	01-08 12:15 PM
<i>Chiller 4 CW Flow</i>	<i>Chiller 4 CW Flow</i>	3656.91 GPM	01-08 12:15 PM
<i>Chiller 4 CWS Temp</i>	<i>Chiller 4 CWS Temp</i>	63.4 Deg. F	01-08 12:15 PM
<i>Chiller 4 CWR Temp</i>	<i>Chiller 4 CWR Temp</i>	71.2 Deg. F	01-08 12:15 PM
<i>Chiller 4 Cond Flow</i>	<i>Chiller 4 Cond Flow</i>	17.79 GPM	01-08 12:15 PM
<i>Chiller 4 Vac Pump Flow</i>	<i>Chiller 4 Vac Pump Flow</i>	0.0 GPM	01-08 12:15 PM
<i>Chiller 4 Evap Ref Press</i>	<i>Chiller 4 Evap Ref Press</i>	34.7 PSI(g)	01-08 12:15 PM
<i>Chiller 4 Evap Ref Temp (Calc)</i>	<i>Chiller 4 Evap Ref Temp (Calc)</i>	39.7 Deg. F	01-08 12:15 PM
<i>Chiller 4 Cond Ref Press</i>	<i>Chiller 4 Cond Ref Press</i>	74.7 PSI(g)	01-08 12:15 PM
<i>Chiller 4 Cond Ref Temp (Calc)</i>	<i>Chiller 4 Cond Ref Temp (Calc)</i>	72.35 Deg. F	01-08 12:15 PM
<i>Chiller#4 CHW Delta T Subtracted Point:</i> ◦ Chiller 4 CHWR Temp (MINUEND) ◦ Chiller 4 CHWS Temp (SUBTRAHEND) <i>Alarm Setup</i>	<i>Chiller#4 CHW Delta T</i>	8.7 Deg. F	01-08 12:15 PM
<i>Chiller#4 CW Delta T</i>	<i>Chiller#4 CW Delta T</i>	7.8 Deg. F	01-08 12:15 PM
<i>Chiller#4 Evap App Temp</i>	<i>Chiller 4 Evap App Temp</i>	4.59 Deg. F	01-08 12:15 PM
<i>Chiller#4 Cond App Temp</i>	<i>Chiller 4 Cond App Temp</i>	1.15 Deg. F	01-08 12:15 PM
<i>CT Approach Temp</i>	<i>Tower Approach Temp</i>	9.65 Deg. F	01-08 12:05 PM
<i>Chiller 4 Status_cnt</i>	<i>Chiller 4 Status_cnt</i>	255.0 cnt	01-08 12:15 PM
<i>Chiller 4 Cond Flow (INT)</i>	<i>Chiller 4 Cond Flow (INT)</i>	17.79 cnt	01-08 12:15 PM

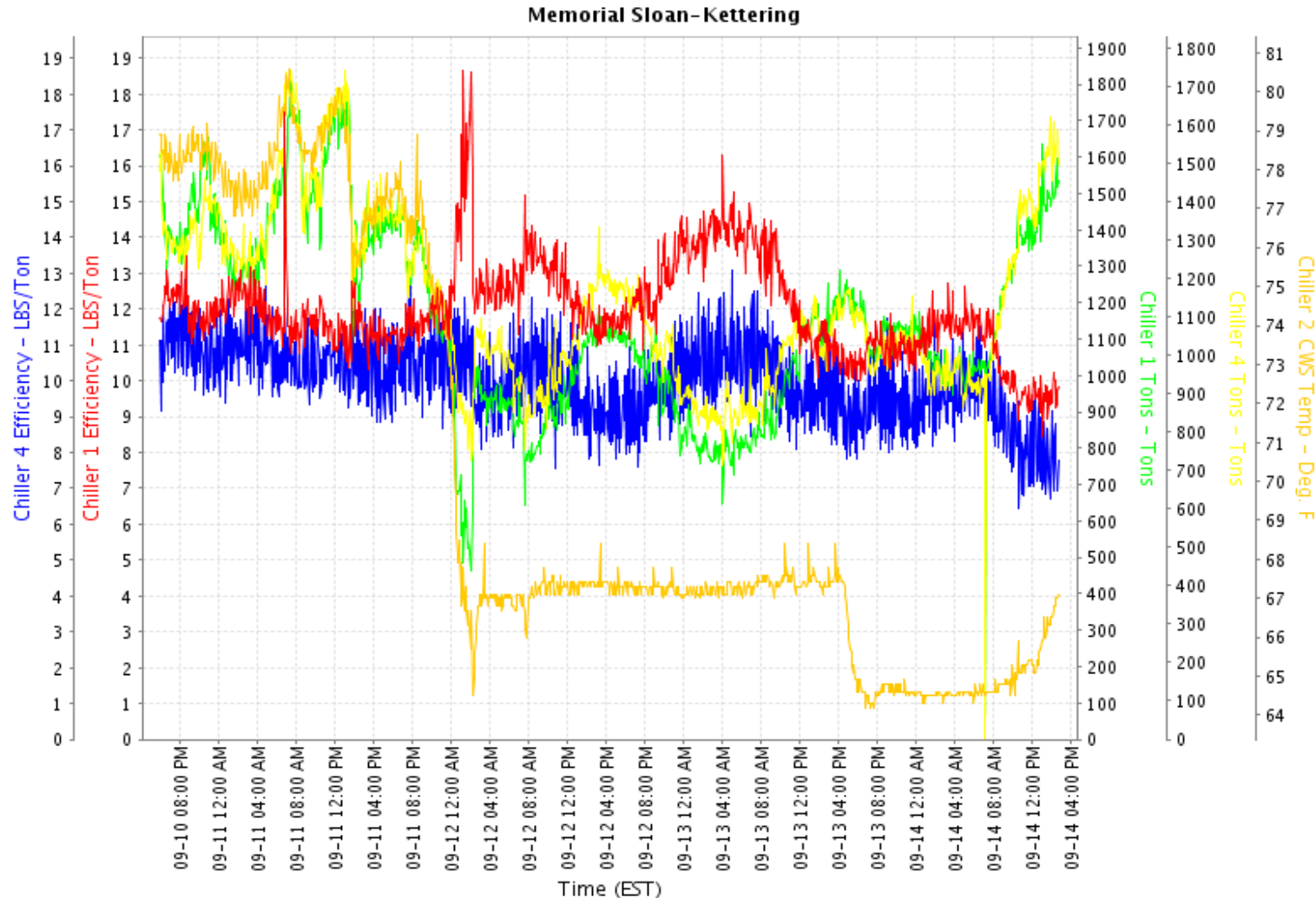
# Selectable Multivariate Data – Automatic Graphing

- Multi-variate graphing as a standard presentation format
- Powerful for operators to see relationships
- Develop and test hypotheses



# Another example of significant multivariate observation

- Chiller 4 more efficient at light load
- Control upgrade issue



Chiller 1 vs Chiller 4 Efficiency Data at Varying Loads

# Operator Response

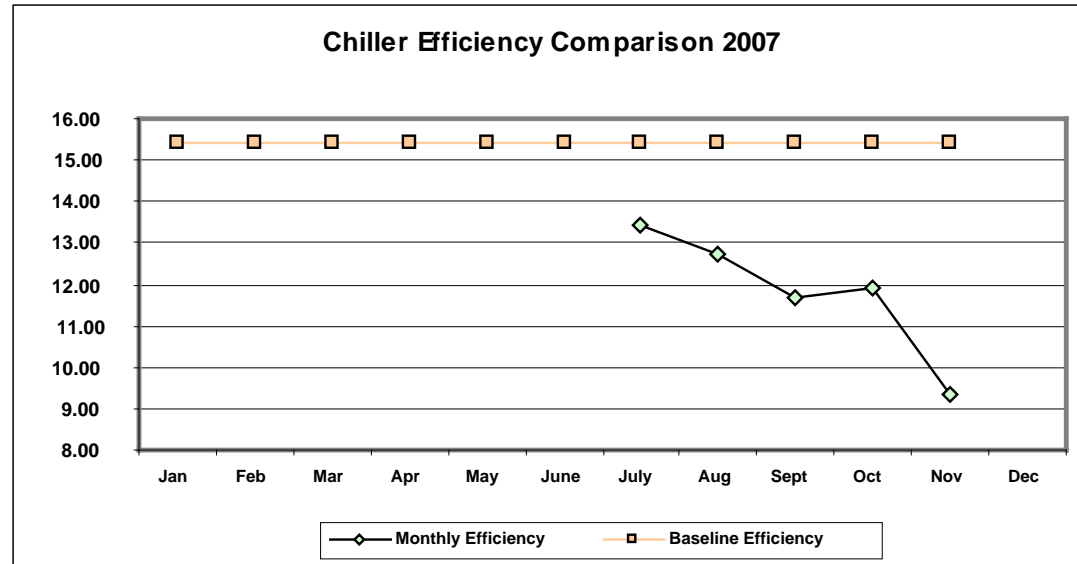
- High degree of involvement, use, and learning
- Communication between operators
- Remote support encourages interactivity
- Improved job satisfaction and performance
- Identification of needs for new controls

# Early Operator-driven Operational Improvements

- Refrigerant Charge
- Chiller Staging
- Individual Chiller Efficiencies
- Condenser Temperatures
- Water-side Economizer

# Data Availability: Immediate Impacts

- Having performance data resulted in immediate actions and impacts
- Numerous operator stories
- \$100,000 / mo savings



## Memorial Sloan Kettering- Chiller (Mechanical Cooling) Performance Report

2007		# Days	Chiller Output Ton-Hrs	Steam Usage Milbs	Chiller Efficiency lbs/Ton	Baseline Efficiency lbs/Ton	Average Cost \$/Mlb.	Chiller Operating Cost	Baseline Operating Cost	Savings	
From	To									\$	%
12/26	1/26					15.440					
1/26	2/26					15.440					
2/26	3/27					15.440					
3/27	4/25					15.440					
4/25	5/25					15.440					
5/25	6/26					15.440					
6/26	7/26	13	962,205	12,897	13.404	15.440	\$ 17.23	\$ 222,215.31	\$ 255,976.55	\$ 33,761.24	13.2%
7/26	8/24	29	2,400,368	30,556	12.730	15.440	\$ 17.54	\$ 535,876.23	\$ 649,966.74	\$ 114,090.51	17.6%
8/24	9/25	32	2,291,842	26,753	11.673	15.440	\$ 14.86	\$ 397,556.05	\$ 525,845.12	\$ 128,289.07	24.4%
9/25	10/24	29	1,930,290	22,973	11.902	15.440	\$ 17.61	\$ 404,573.12	\$ 524,856.44	\$ 120,283.31	22.9%
10/24	11/27	34	588,241	5,484	9.323	15.440	\$ 23.60	\$ 129,418.98	\$ 214,324.20	\$ 84,905.22	39.6%
11/27	12/26					15.440					
<b>Total</b>		<b>137</b>	<b>8,172,946</b>	<b>98,664</b>				<b>\$ 1,689,639.70</b>	<b>\$ 2,170,969.05</b>	<b>\$ 481,329.35</b>	
<b>Average</b>		<b>31</b>	<b>1,634,589</b>	<b>19,733</b>	<b>12.072</b>	<b>15.440</b>	<b>\$ 17.80</b>	<b>\$ 337,927.94</b>	<b>\$ 434,193.81</b>	<b>\$ 96,265.87</b>	<b>23.5%</b>

# Interpreting Early Results

- Conjoint Man-Machine Systems provide superior results
- Short, fast feedback loops that incorporate Operators
  - “trim” system for dynamic operating conditions
  - Find improved operating points
  - Better decision-making about equipment starts and sequencing
- Powerful learning with documentation of results



# Questions?

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