

# Building Operator Certification in NYC

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# About BOC

- National program - NEEC
  - Regional providers + utility partners
  - ANSI-IACET accreditation
  - 135 hours of training (levels 1 + 2)
  - Project work in home facility
  - Maintenance of Certification (CEU)
- CUNY-BPL - “Authorized Provider” for NYC
  - Institutional training partners
  - 15 - 30 weeks
  - NYSERDA support

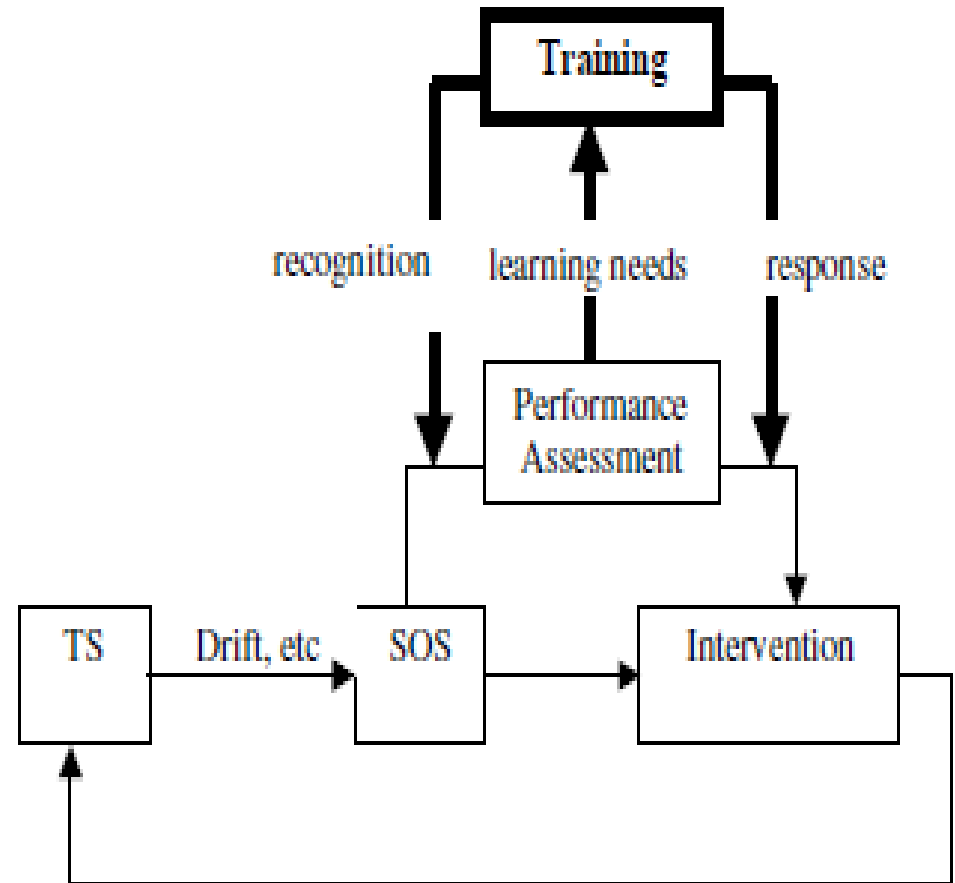
# Industry Trends

- Measured performance with rankings and labels
- New technologies – performance assurance
- Systems Thinking – moving Operations beyond component repair and complaint response

*Understand what competencies are being sought*

# Mechanism for action

- ***Preparing the Operator to be "in the loop"***
  - Feedback in On-going Cx and RCx
  - Getting the data
  - Appreciating the data
- **Operating Engineers are a unique breed**
  - Intuitive, not highly quantitative
  - Hands-on approach, get things done



# Transformative Goal

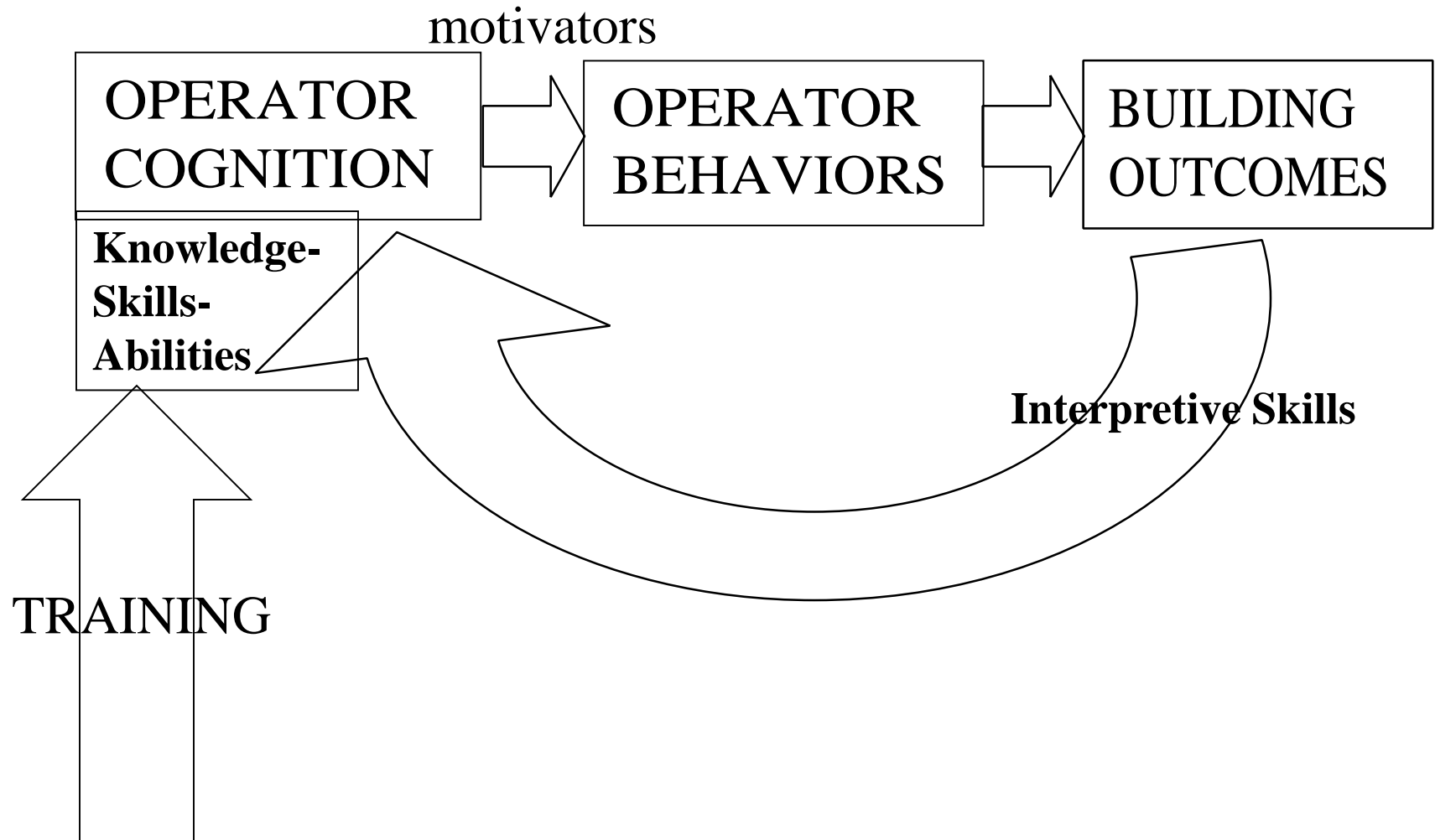
## Operators' New Mission

*Instilling efficacy, not preaching*



# Greening the grizzly skeptic

# Logic Model & Improvement Process

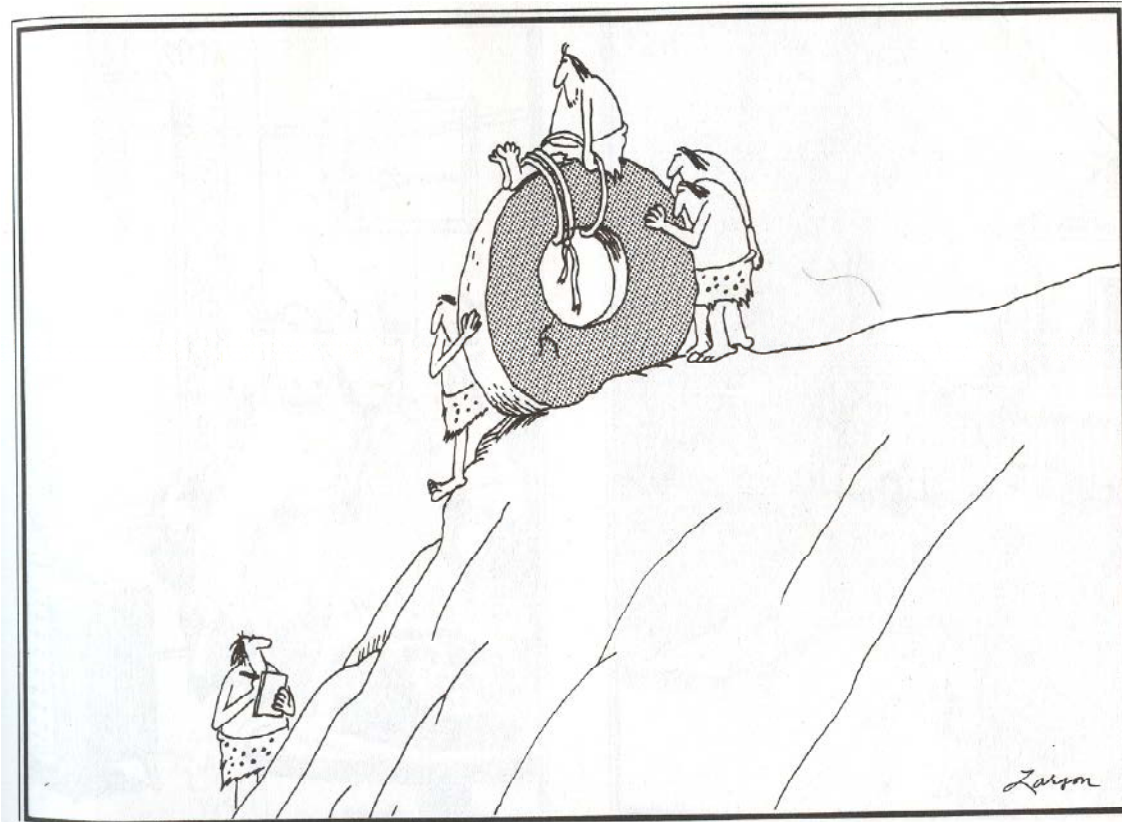


# Instructional Design based on Skill Sets for -

- Understanding Energy & IAQ dimensions of system operations
- Documenting systems, conditions, operations
- Using energy and other data for measuring and interpreting of performance
- Working quantitatively, visualizing data
- Identifying and describing improvement opportunities, working in organizational teams

# Pedagogy

- Science concepts
  - Physics-based processes
- Quantification
  - Units of measure & measurement tools
  - Use of formulae, calculations, spreadsheets
- Practical Projects
  - Schematics
  - Controls
  - Energy Data
  - Improvements



Early experiments in transportation

Learning-By-Doing



# Structure DOING

- *Observation*

Observe and DRAW  
Building Systems

- *Data*

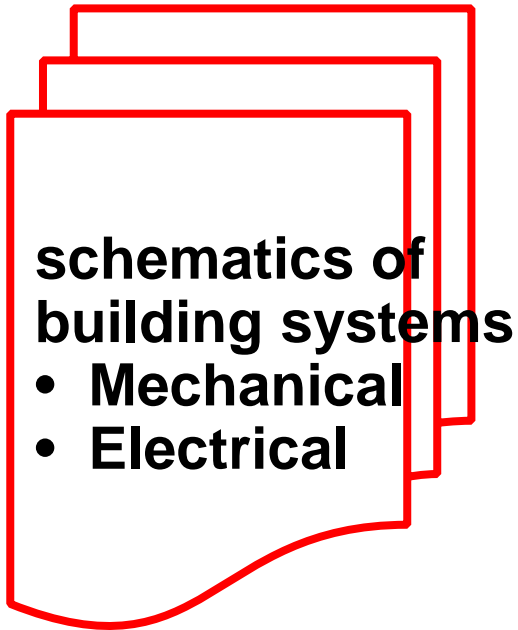
- *PROJECTS*

Energy data feedback  
from benchmarking  
data

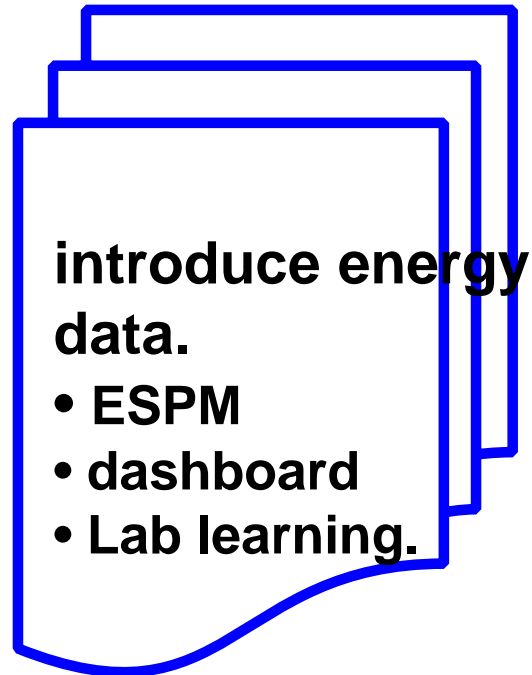
Plan improvements

# Project- based learning

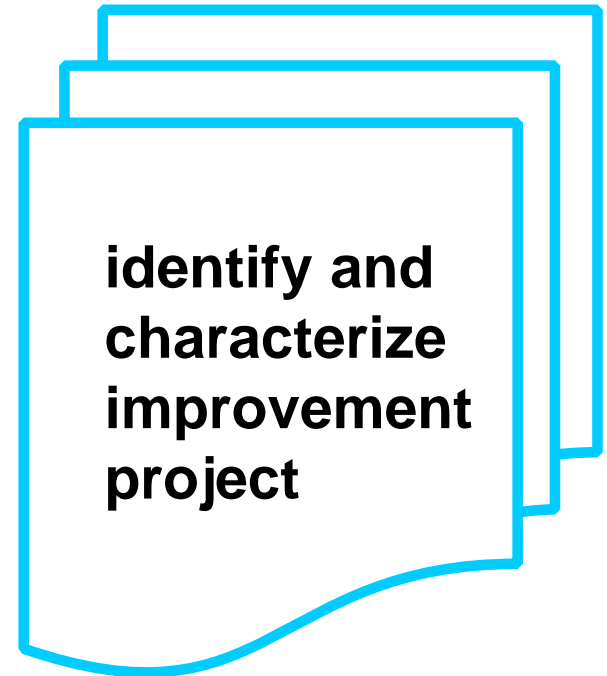
Initial



Second level



Conclusion





# Use data in projects

2 tables:

- Use by type
- End-use allocation

## Teaching Tools - 2

What students have to do: energy use histories

**TABLE 1 - SUMMARY OF ANNUAL ENERGY USE BY ENERGY TYPE**  
FOR THE YEAR SEPT 1, 2009 - AUGUST 31, 2010 UNLESS OTHERWISE NOTED

	unit	QTY	MMBTU	\$	unit cost	\$/MMBTU	MMBTU / SF	\$/ SF	% of B TU	% of Cost
Electricity	kwh		0		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Nat Gas	therm		0		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fuel Oil, #_	gallon		0		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Steam	mb		0		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Other			0	0	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total			0	0	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100%	100%

NOTES:  
1. MMBTU of all energy types are calculated at the Site Value  
2. Building area (SF) is gross square footage, including basement

	unit	per million
kwh		3414
nat gas		0.003414 kwh
oil, #2		140000
oil, #4		145000
oil, #6		152500

**TABLE 2 - ANNUAL ENERGY USE BY END-USE FUNCTION**  
FOR THE YEAR SEPT 1, 2009 - AUGUST 31, 2010 UNLESS OTHERWISE NOTED

END USE SYSTEM	UNIT	QTY	MMBTU	\$	unit cost	\$/MMBTU	MMBTU / SF	\$/ SF	% of B TU	% of Cost
COOLING SYSTEM										
HEATING SYSTEM										
ELECTRICITY										
WATER										
VENTILATION										
PLUMBING										
MECHANICAL										
OTHER										
TOTAL										

Spreadsheets

## Teaching Tools - 3

What students have to do: Project Characterization

Brief Description of mission	
Problem Addressed	
Expected Impacts Energy	
Expected Impacts ESG	
Pre-project Observations	
Project Steps	
Observables Outcomes	
Impact Measurements	
Materials (Internal)	
External resources	
Space access	
Timeline	
Cost Estimates	
Internal management resources (GSD) per hour	
External management resources (GSD) per hour	
Materials (external)	
Space/interdevelopment (SF)	
Contingency, 10%	
Final/assess	

SECTION	DESCRIPTION	CALCULATION/GUIDANCE
<b>SCOPE/DEFINITION</b>	<ul style="list-style-type: none"> <li>1. Define the project boundaries and scope.</li> <li>2. Identify the project goals and objectives.</li> <li>3. Determine the project's impact on the environment.</li> <li>4. Establish the project's timeline and milestones.</li> </ul>	<ul style="list-style-type: none"> <li>1. Use the project boundaries and scope to define the project's impact on the environment.</li> <li>2. Use the project goals and objectives to define the project's impact on the environment.</li> <li>3. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>4. Use the project's timeline and milestones to define the project's impact on the environment.</li> </ul>
<b>IMPACTS/IMPACTS</b>	<ul style="list-style-type: none"> <li>1. Identify the project's impact on the environment.</li> <li>2. Determine the project's impact on the environment.</li> <li>3. Establish the project's impact on the environment.</li> <li>4. Determine the project's impact on the environment.</li> </ul>	<ul style="list-style-type: none"> <li>1. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>2. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>3. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>4. Use the project's impact on the environment to define the project's impact on the environment.</li> </ul>
<b>MEASUREMENTS</b>	<ul style="list-style-type: none"> <li>1. Identify the project's impact on the environment.</li> <li>2. Determine the project's impact on the environment.</li> <li>3. Establish the project's impact on the environment.</li> <li>4. Determine the project's impact on the environment.</li> </ul>	<ul style="list-style-type: none"> <li>1. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>2. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>3. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>4. Use the project's impact on the environment to define the project's impact on the environment.</li> </ul>
<b>CONCLUSIONS</b>	<ul style="list-style-type: none"> <li>1. Identify the project's impact on the environment.</li> <li>2. Determine the project's impact on the environment.</li> <li>3. Establish the project's impact on the environment.</li> <li>4. Determine the project's impact on the environment.</li> </ul>	<ul style="list-style-type: none"> <li>1. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>2. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>3. Use the project's impact on the environment to define the project's impact on the environment.</li> <li>4. Use the project's impact on the environment to define the project's impact on the environment.</li> </ul>

**NYC Department of Education**  
12 Months from January 2010 to Dec 2010

**Performance Summary**

Metric	Total	Median	Max
Site Energy Use (MMBTU)	3,343,766.638	3,047,529.768	3,503,451.1
Energy Cost (\$)	238,396.558	197,228	307,298
Peak Demand (kW)	18,328.403.881	11,028.522	22,388.898
Site Energy Intensity (MMBTU/SF)	1,559.435	1,328	1,439

**Energy Type Distribution (Pie Charts):**

- Electricity: 30%
- Steam: 30%
- Natural Gas: 30%
- Fuel Oil (GAL): 10%
- Fuel Oil (GAL): 10%

# *Support* COMPARISON

Conditions  
Actions  
Outcomes

- Graphic data plots
- Peer groups
- Event recording



Creating a user-friendly data interface with IBM Research "Smarter Planet" program

# Transformation

It

takes

- 30 week experience
- Progressive development of skills, thought-processes

**T I M E**

# Long-term On-going Process

- Communities of Practice
  - Social media
  - Events
    - maintenance of certification “fair”
- Evaluation
  - longitudinal research

# Directions

- On-line “blended” learning
- Coordination with other organizational levels
- Specialized offerings
  - *Retro-commissioning & Re-tuning*
  - *High-tech facilities*
  - *Controls, Controls, Controls*



Thank you for your attention.  
Let's Work Together.

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